

**Our vision:** Make Queensland the most disaster resilient state in Australia.

**Our purpose:** Enable recovery and build resilience to disaster events within our communities.

**Deliver best practice administration of public reconstruction and resilience funds**

**Strategies**

- Manage and coordinate Queensland’s program of recovery and reconstruction within disaster-impacted communities in consultation with key stakeholders to ensure timely reconstruction and to achieve value for money
- Coordinate delivery of disaster resilience-building programs, including Get Ready Queensland, Natural Disaster Resilience Program (NDRP) and Disaster Resilience Fund (DRF) in accordance with the statewide funding framework focused on maximising resilience outcomes
- Lead the Queensland Government’s transition from Natural Disaster Relief and Recovery Arrangements (NDRRA) to the new Disaster Recovery Funding Arrangements (DRFA)

**Measures of success**

- 100 per cent reimbursement of applicable NDRRA, DRFA, NDRP and DRF funding to Queensland
- 100 per cent completion of reconstruction and resilience projects within required timeframes

**Enable rapid recovery of disaster-impacted communities**

**Strategies**

- Ensure the delivery of responsive disaster recovery services for communities in partnership with local government and state agencies
- Support and build the capacity and capability of local governments and state agencies to enable them to recover more rapidly following events
- Promote use and retention of evidence-based geospatial and other data and analytics to inform recovery
- Ensure that state and local recovery plans are prepared and delivered for significant events

**Measures of success**

- Improved disaster management plan ratings for relief and recovery
- Implementation of a ‘Recovery Information Hub’ on QRA website

**Lead coordination of resilience activities and policy in Queensland**

**Strategies**

- Deliver on the Queensland Strategy for Disaster Resilience through implementation of *Resilient Queensland*
- Develop data-driven and evidence-based policy that continues to enhance local and statewide disaster resilience
- Increase public awareness to ensure communities are prepared for future disaster events

**Measures of success**

- 100 per cent delivery of Resilient Queensland 2018-2021: Delivering the Queensland Strategy for Disaster Resilience (Resilient Queensland)
- Improved awareness of disaster preparedness through Get Ready Queensland

**Engage and empower our workforce to deliver on QRA’s vision**

**Strategies**

- Value our people’s contribution
- Support our people’s career development and technical capability
- Keep our people safe and well
- Embrace and support diversity and inclusivity
- Ensure performance and development agreements in place, aligned with QRA strategic objectives

**Measures of success**

- Improved workforce satisfaction
- All QRA staff will have active Performance Development Agreements (PDAs) in place, assessed bi-annually

**Our contribution to meeting government objectives**

**Create jobs in a strong economy** – through assisting local communities to recover sooner from disasters and maximise recovery and resilience outcomes for the state

**Keep communities safe** – through coordination of programs that support and build disaster relief and recovery readiness, capability and resilience at the local level

**Be a responsive government** – through providing responsive and integrated services to the communities before, during and after natural disasters

**Our key risks**

- Ineffective management of significant changes to recovery and resilience-based funding programs
- Ineffective policy design or program management that fails to deliver anticipated benefits
- Failure to deliver responsive and agile services across a geographically-diverse state
- Ineffective response to changing workforce demands

**Our opportunities**

- Develop and deliver statewide programs that will reduce the impact of future disaster events to communities
- Greater alignment with locally-led efforts to improve resilience and mitigation outcomes for Queensland
- Best practice data management for better resource allocation and resilience outcomes
- Innovative, agile and energised workplace that people want to join

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